In order to manage existing users, the Admin or Delegate logs in and then navigates to the 'User Admin' icon in the left hand navigation:



Once on this page, they can switch to the 'Manage User' tab to start the workflow where they will see the list of their users:

\*Please note that if the User Type = Delegate, those users can ONLY be seen and managed by the Admin

sers List				
User Name	User Type			User Status
BMTUSERREGGGBMTUSERREG12	User	Manage User	Authorizations	Enabled <b>DISABLE</b>
GJGYJG	User	Manage User	Authorizations	Enabled <b>DISABLE</b>
PINE03	User	Manage User	Authorizations	Enabled <b>DISABLE</b>
SNOWFLAKE02	Delegate	Manage User	Authorizations	Enabled <b>DISABLE</b>
TESTING521	User	Manage User	Authorizations	Enabled <b>DISABLE</b>
TSTGROUPADMINNEW45001	Delegate	Manage User	Authorizations	Enabled <b>DISABLE</b>
TSTGROUPADMINNEW450012	User	Manage User	Authorizations	Enabled DISABLE

From this list, the user could select 'Manage User' to update details about the user:

\*Please note that User Name is not a field that can be updated

Update User Info	×
User Name:	
TESTING521	
First Name:	
Test	
Last Name:	_
Smith	
Company Name:	_
Delta Dental	
Èmail Address:	_
l@deltadentalr .com	
CANCEL	
4	Þ

A user could also select 'Authorizations' in order to view that user's authorizations or to start the workflow to Edit their authorizations:

User Authoriz	ations			
<< Back to Users List Viewing Authorizations Selected User: TESTING521 User type: User		Payer	Group: <b>4500</b>	EDIT
Auth given	Subgroup ID	Subgroup Name	Eligibility Access	Billing Report
	0001	SUBCLIENT_57397	Update	
1-1 of 1 Records				1

After clicking 'Edit' the user is given options in how they wish to modify their authorizations.

User Authorizations	
Managing Authorizations	
Selected User: TESTING521 User type: User	Payer: Group: 4500
Select for all SubGroups	
Select to customize SubGroups	
Create Delegate - a user who can create users and manage authorizations on your behalf	
Revoke authorizations for the group	
	SAVE CANCEL

After clicking the radio button for 'Select for all Subgroups' the page expands and the user can make the necessary changes:

User Aut	horizations					
Managing Auth	horizations					
Selected User: TE	STING521 User type: User			Payer: Group: 4500		
	Select for all SubGroups					
<ul> <li>Select to cust</li> <li>Create Delega</li> </ul>		and manage authorizations on your behalf				
Revoke autho	rizations for the group					
	Subgroup ID	Subgroup Name	Eligibility Access	Billing Report		
	0001	SUBCLIENT_57397	Update -			
1-1 of 1 Records				1		
				SAVE CANCEL		

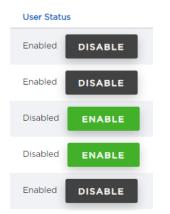
In this instance their ability to view Billing Reports was removed:

**User Authorizations** Managing Authorizations Payer: Group: 4500 Selected User: TESTING521 User type: User Select for all SubGroups • Select to customize SubGroups Create Delegate - a user who can create users and manage authorizations on your behalf O Revoke authorizations for the group Eligibility Access Billing Report Subgroup ID Subgroup Name  $\overline{\mathbf{v}}$ ~ 0001 SUBCLIENT\_57397 Ŧ  $\Box$ Update 1-1 of 1 Records 1

After saving, the use can view the new authorizations and then use the 'Back to Users List' to manage more users:

<< Back to Users List Viewing Authorizations	5			
Selected User: TESTING521 User type: User		Payer:	EDIT	
Auth given	Subgroup ID	Subgroup Name	Eligibility Access	Billing Report
	0001	SUBCLIENT_57397	Update	
1-1 of 1 Records				1

The last thing that can be done on behalf of a user is to 'Enable' or 'Disable' them:



You would disable a user if they have moved departments or parted ways with the company or for any other reason that they should no longer have the ability to log into the toolkit.