

 Arkansas
 (800) 462-5410

 Kentucky
 (800) 955-2030

 Michigan, Ohio and Indiana
 (800) 524-0149

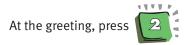
 New Mexico
 (877) 395-9420

 North Carolina
 (800) 662-8856

 Tennessee
 (800) 223-3104

DASI Shortcuts for Members

This guide will help you navigate DASI (Delta Dental's Automated Service Inquiry), our automated telephone system. You do not need to listen to the entire menu. Instead, use these shortcuts to get the information you need quickly and efficiently.





Validate member information by entering the subscriber's member number (usually the Social Security number)
Confirm the first 3 letters of the subscriber's last name:



Choose subscriber, spouse or dependent:



Enter the patient's date of birth (MM/DD/YYYY)



Coverage Information:

The following options are available after listening to eligibility information

- Press 1 Repeat
- Press 2 Fax
- Press 3 New family member
- Press 4 Finished

Find a Dentist: Press





Claims:

- Press 1 Recent claims
- Press 2 Claims by date
- Press 3 Pre-treatment estimates

DASI-SHORTCUTS-MBR v1 PA 8/15