DELTA DENTAL

www.deltadentalnm.com

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To Our Customers:

Safeguarding our customers' data is a top priority for Delta Dental. Many of you may be concerned about the safety of your data in our care after hearing in the media about the HeartBleed bug that is affecting so many websites. We have reviewed our systems and verified that we are not using the vulnerable version of OpenSSL that is affected by this bug. In addition to that precaution, we have performed an external vulnerability scan and confirmed that there are no open vulnerabilities.

While, as stated above, we are not vulnerable and your data is secure, we recommend that our customers employ best practices and routinely change their passwords on our sites. We also recommend that you select a password that is unique to our site and that is a "complex" password, meaning it contains a mix of upper, lower and numerical characters.

Thank you for entrusting us with your data and thank you for your business.

Jonathan S. Groat
Chief Privacy Officer

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