

# Covering You 24/7

Dental emergencies don't always happen between the hours of eight to five. That's why Delta Dental of New Mexico members have access to 24/7 dental care whenever and wherever they are.<sup>1,2,3</sup>

Use Delta Dental Virtual Visits delivered by [TeleDentistry.com](https://www.TeleDentistry.com) when your dentist is not available and you're:

- Having an after-hour dental issue.
- Traveling and need dental assistance.
- Facing a dental emergency but don't have a regular dentist to call.

Delta Dental Virtual Visits are considered covered in-network services.<sup>1,2</sup> In addition to your consult, a

TeleDentistry.com dentist can write a prescription,<sup>3</sup> and refer an in-network dentist if you don't have one.



## Did you know?

Most virtual visits do not count as one of your regular preventive oral exams included in your plan.<sup>2</sup>



# Quick Bites

## How do Delta Dental Virtual Visits work?

- Sign into the Delta Dental Virtual Visits patient portal or call (866) 302-0905.
- Fill out your e-documents.
- Take photos of the problem area if necessary.
- Begin your virtual dental consultation.



Visit us online at [DeltaDentalNM.com](https://www.DeltaDentalNM.com)  
for more information on oral and  
overall health!

1. Delta Dental Virtual Visits are only available to Delta Dental of New Mexico members whose plans include coverage for oral exams.
2. This service supplements your current plan coverage and should be used after business hours, holidays, or weekends. A virtual visit delivered by TeleDentistry.com is counted as a problem-focused examination (D0140) under your plan and does not count as one of your regular preventive oral exams.
3. E-prescriptions are not available internationally.

**Serving New Mexico Since 1971**

Delta Dental of New Mexico